



YOUR OAK MAINTENANCE GUIDE

STRATHEARN

— STONE AND TIMBER.CO.UK —

TABLE OF CONTENTS

Your Equipment Checklist	1
Cleaning your oak floor – Step by Step Guide	2
Maintaining your oak floor	3
Repairs	3.1
Refresh & Renew	3.2
Important Notes	4
Do's & Don'ts	4.1
Handy Tips & Links	4.2

In this booklet, we have outlined general guidelines for cleaning, maintaining and repairing your Strathearn oak floor.
For project-specific advice, please contact our expert team.



An oak floor is elegant, beautiful and timeless and can last for decades if maintained correctly. It's true that wood flooring does need some tender loving care, but we promise you it's worth the effort.

Every Strathearn oak floor is prefinished with Osmo oil during manufacture. This ensures each plank is suitably protected and adds to its durability.

On completion of installation, an extra coat of Osmo Oil can be applied for extra protection. For more information regarding installation of our oak flooring, take a look at our [Oak Fitting Guidelines](#).

All recommended Osmo products noted are available for purchase at our showrooms. Alternatively, you can order the products by emailing our team at info@stoneandtimber.co.uk or phoning us on [01764 684836](tel:01764684836).

1. YOUR EQUIPMENT CHECKLIST

OSMO MOP SET

set includes:

Osmo Dust Mop Head

Osmo Micro-Fibre Mop Head

Osmo Active-Fibre Mop Head


OSMO TELESCOPIC HANDLE

OSMO WASH AND CARE

OSMO LIQUID WAX CLEAR CLEANER or

OSMO LIQUID WAX WHITE CLEANER (for floors with a white oil finish)





Your Strathearn Oak floor has been finished using Osmo Polyx Oil®. To maintain the quality of the hardwax oil finish, we recommend purchasing the appropriate Osmo cleaning equipment (as stated in Your Equipment Checklist).

OSMO MOP SET

The set includes three different mop heads (compatible with the Osmo Telescopic Handle).

- Osmo Dust Mop Head use for dry mopping to remove dust and loose dirt.
- Osmo Micro-Fibre Mop Head use for washing your floor with Osmo Wash and Care.
- Osmo Active-Fibre Mop Head use for deep cleaning and floor refreshing with Osmo Liquid Wax Cleaner.

OSMO TELESCOPIC HANDLE

Sold separately to Mop Set.

Adjustable and extendable handle compatible with the Osmo Mop Set.

OSMO WASH AND CARE

General cleaning product. Removes everyday dirt and grime, and moisturises the wood's surface. Maintains freshness without leaving a residue on surface.

OSMO LIQUID WAX CLEANER

Available in clear and white. Use for deep cleaning and repairing.

2. CLEANING YOUR OAK FLOOR



STEP ONE - PREPARE FLOORS

Remove dust / loose grit and dirt. Sweep, dry mop with the Osmo Dust Mop head or vacuum* entire area thoroughly, paying attention to the plank edges where grit and dust can gather.

STEP TWO - PREPARE SOLUTION

Make up a dilute solution of Osmo Wash and Care with warm water in a mop bucket or similar. For detailed directions of use click [here](#).



* Use appropriate hard floor vacuum attachment/setting to avoid scratching the floor.



STEP THREE - WASH FLOORS

Soak your Osmo Micro-Fibre Mop head in the bucket for 5-10 seconds and wring out. Avoid wet mopping, as excess water can damage the surface. When mopping floor try to go with the direction of the wood grain.

STEP FOUR - AND...REST

Avoid walking on the mopped area until completely dry. Put your feet up and admire your beautifully clean floor!



How often should I clean my oak floor?

The frequency depends on the demands placed on the oak floor. For private households, once a week is normally enough. For high traffic areas or commercial properties, you may need to clean the floors daily.

3. MAINTAINING YOUR OAK FLOOR

3.1 REPAIRS

How do I repair scratches, cracks and dents in my oak floor?

For light scratching, rub in the appropriate Osmo Polyx Oil using an Osmo white pad, or micro-fibre cloth and leave to dry.

Small dents, cracks and deep scratches can be filled using wood repair wax sticks. Wax sticks are available in different colours, which can be mixed to match the tones in your oak floor. Osmo offer a Repair Kit, which includes a selection of wax sticks in a limited number of colours. Advice should be sought from one of our team when undertaking this type of repair.



A decorative background at the top of the page featuring a light blue and white topographic map pattern with wavy contour lines.

How do I remove stains and marks from my oak floor?

Stains will inevitably happen over the years however they can be easy to repair and remove. It is important to know that all Strathearn floors have an oil finish, so any repairs you decide to do should be done with an oil or wax product.

To remove light staining apply Osmo Wash and Care undiluted, and rub with a Osmo white pad, or micro-fibre cloth. Once the stain has been rubbed away wipe off any residue. For tougher stains, use Osmo Liquid Wax Clear or White Cleaner which should be applied using a micro-fibre cloth or an Osmo white pad.

Some stains, e.g black water marks, pet stains and oil, will need specialist advice and/or professional treatment. It may be possible to remove these types of stains by sanding and the reapplication of finishing oil, or by the application of a chemical treatment, such as wood bleach, hydrogen peroxide or oxalic acid. Please contact us for advice and further information.

3. MAINTAINING YOUR OAK FLOOR


3.2 REFRESH & RENEW

How do I refresh and renew the look of my oak floor?

If your floor is looking scuffed and dull, then you can refresh your floor by giving it a deep clean using Osmo Liquid Wax Clear Cleaner. If your oak floor has a white tint, use the Osmo Liquid Wax White Cleaner. Apply using the Osmo Active-Fibre Mop. Only a small quantity of the wax cleaner is required. It can be poured onto the floor and should then be applied thinly, using the active fibre cloth to gently rub it in. After use of Osmo Liquid Wax Cleaner the floor should be left to dry for approximately half an hour to avoid scuffing.

Over time some areas of your oak floor will begin to show some wear depending on usage. Your floor can be refinished by the reapplication of the Osmo Oil surface protection. This can be done by applying a thin coat of Osmo Polyx Oil (using the same type of Osmo Polyx Oil, as per the original application). Use the appropriate application tool such as the Osmo Floor Roller.



A decorative background at the top of the page featuring a light gray topographic map with wavy contour lines.

After oiling, the floor should be left to dry for approximately eight hours. A second coat can be applied if required, which should be left to dry for an additional eight hours. The key to a flawless finish, when applying the Osmo Polyx Oil, is to ensure that it is applied as thinly as possible. If too much oil is applied then the surface may be tacky (if this happens, windows and doors should be opened to aid ventilation and the floor will dry after a period of time).

For high traffic areas in commercial properties, e.g. restaurants and retail shops, Osmo Maintenance oil should be used regularly.

When undertaking repairs and floor refinishing, please seek advice from our expert team as there may be project and product specific advice that we need to provide you with.

4. IMPORTANT NOTES

4.1 DO'S & DON'T'S

DO'S

- Use mats at the outside of entrance doors to prevent unwanted dirt and grit being carried on your boots and shoes.
- Be cautious when moving heavy objects. Use a sheet of hard board and always use a dolly - never slide or roll heavy objects over hard wood floors.

Use floor protectors. Place felt pads under furniture for damage-free

- moving. If your furniture has floor casters make sure that they are of the wide variety. If they are of the narrow metal variety, there are special plastic and velvet cups that can be used underneath.
- Be quick to wipe up water, wine, coffee and other spillages when accidents happen. Pets can sometimes have accidents too and if, for example, you are house training, make sure any accidents are cleaned up immediately.
- Keep your mop heads clean. Wash them in the washing machine on a hot wash (40-60°C) and use gentle detergent. They should never be washed with bleach or fabric softener. You should treat micro-fibre mops/cloths similar to delicates and dry on low heat or air dry.

A decorative background at the top of the page featuring a topographic map with light gray contour lines on a white background.

DON'T'S

- Don't allow any water or liquids to sit on the floor for prolonged lengths of time. Even when cleaning only use a slightly damp mop, sponge or cloth.
- Avoid wearing spiked shoes such as stiletto heels, golf shoes or football boots etc. on your floor as they will most definitely damage it.
- Don't use all-purpose cleaning products that may contain bleach, chlorine, ammonia or any abrasive cleaners.
- Don't use any spray polishes or furniture wax as they will only make your floor slippery and build up excess on the surface of the wood.
- Don't steam clean the floor as the moisture may seep in between the planks and cause them to warp.
- Don't place potted plants directly onto wooden floors.
- Don't place rugs on wooden floors with underfloor heating. A rug will trap in heat, which could cause the wood underneath to shrink and delaminate.

4. IMPORTANT NOTES

4.2 HANDY TIPS AND LINKS

TIPS FROM OUR EXPERTS

“Occasionally re-position furniture and rugs to even the natural softening effect of UV light on oak floors.”

Sarah, Sales Manager

“If you have underfloor heating, ensure the floor temperature does not exceed 27°C and the underfloor heating should be left on all year round. The reason for this is that wood will naturally expand and contract, even with an engineered floor. To minimise this occurring it's important to maintain a stable environment.”

Neil, Installation Manager

“If your oak floor has just been installed and undergone a final coat of oil, avoid using cleaning or care products for 14 days, as the newly oiled surface should be left to ‘cure’.”

Theresa, Managing Director





HANDY LINKS

- Osmo's Step by Step Cleaning Guide - Video
[click here](#)
- Osmo Wash and Care Product Details
[click here](#)
- Osmo Liquid Wax Cleaner Product Details
[click here](#)
- Osmo Polyx Oil Product Details
[click here](#)
- Osmo Maintenance Oil Product Details
[click here](#)
- Osmo Repair Kit Product Details
[click here](#)
- Strathearn Oak Installation Guidelines
[click here](#)
- Strathearn Blog – Oak Floors & Pets
[click here](#)



STRATHEARN STONE & TIMBER LTD.
THE WORKSHOP
FORTEVIOT, PERTSHIRE, PH2 9BT.

TELEPHONE: 01764 684 836

BROWSE ONLINE: STONEANDTIMBER.CO.UK
EMAIL: INFO@STONEANDTIMBER.CO.UK