

# STRATHEARN

— STONE AND TIMBER.CO.UK —

## PREFINISHED EXPRESS MAINTENANCE GUIDE

*An oak floor is elegant, beautiful and timeless and can last for decades if maintained correctly. It's true that wood flooring does need some tender loving care, but we promise you it's worth the effort*

All our prefinished Express oak floors are prefinished with a hardened oil during manufacture. This ensures each plank is suitably protected and adds to its durability.

To maintain the quality of the finish, we recommend purchasing the appropriate cleaning equipment.

All recommended Ciranova products noted are available for purchase on our [website](#) and at our Forteviot showroom.

Alternatively, you can order the products by emailing our team at [info@stoneandtimber.co.uk](mailto:info@stoneandtimber.co.uk) or phoning us on 01764 684836

### EQUIPMENT CHECKLIST

HARD FLOOR VACUUM/  
SOFT BRISTLE BRUSH

☐

MICRO-FIBRE MOP WITH  
EXTENDABLE HANDLE OR FLOOR  
CLOTH(S)

☐

MOP BUCKET

☐

CIRANOVA FLOORING SOAP\*

☐

#### \*CIRANOVA FLOORING SOAP

Flooring soap is made of natural oils for the regular maintenance of oiled floors. Flooring soap cleans and nourishes the wood floor.

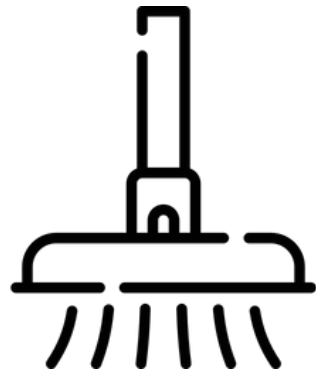
Available in clear and white. We will advise on the appropriate flooring soap for your prefinished Express Floor.

*On completion of installation, an extra coat of Ciranova Maintenance Oil can be applied for extra protection. For more information regarding installation of our oak flooring, take a look at our [Oak Fitting Guidelines](#).*

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## CLEANING YOUR OAK FLOOR



### STEP ONE - PREPARE FLOOR

Remove dust / loose grit and dirt. Vacuum or sweep entire area thoroughly, paying attention to the plank edges where grit and dust can gather.

### STEP TWO - PREPARE SOLUTION

Make up a dilute solution of Ciranova Flooring soap with warm water in a mop bucket or similar. For detailed directions of use [click here](#).



### STEP THREE - WASH FLOORS

Soak your Micro-Fibre Mop head or Floor cloth(s) in the bucket for 5-10seconds and wring out. Avoid wet mopping, as excess water can damage the surface. When mopping the floor try to go with the direction of the wood grain.

### STEP FOUR - AND...REST

Avoid walking on the mopped area until completely dry. Put your feet up and admire your beautifully clean floor!



*How often should I clean my oak floor?*

*The frequency depends on the demands placed on the oak floor. For private households, once a week is normally enough. For high traffic areas or commercial properties, you may need to clean the floors daily.*



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## REFRESH AND RENEW

*How do I refresh and renew the look of my oak floor?*

If your floor is looking scuffed, dull or is becoming more susceptible to staining, then you can refresh your floor by applying Ciranova Maintenance Oil. Ciranova Maintenance Oil is a universal maintenance oil for refreshing all types of oiled interior wooden surfaces. Ciranova Maintenance Oil nourishes the surface and provides extra protection whilst refreshing the appearance.

The frequency of applying the Maintenance Oil depends on the demands placed on the oak floor. For private households, every 12-18 months is normally enough. For high traffic areas or commercial properties, top up as needed.

Ciranova Maintenance Oil is available in Clear Matt, Clear Satin or White Matt finish. We can recommend which finish is suitable for your prefinished Express Oak.

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### How to apply the Ciranova Maintenance Oil

1. Prior to application, surface must be cleaned with Ciranova Intensive Cleaner.
  - a. Firstly vacuum area.
  - b. Make up dilute solution of Ciranova Intensive cleaner with warm water in a mop bucket or similar. For detailed directions of use click [here](#).
  - c. Soak your Micro-Fibre Mop head or cloth(s) in the bucket for 5-10 seconds and wring out. Avoid wet mopping, as excess water can damage the surface. When mopping floor try to go with the direction of the wood grain.
  - d. Rinse the floor with clean water, using a different clean Micro-Fibre Mop head or cloth(s) to remove the Intensive Cleaner.
  - e. Wait 8 hours before you apply the Maintenance Oil
2. Pour a little Maintenance Oil on the floor.
3. Spread the Maintenance Oil on the floor surface using a clean Micro-Fibre mop head or cloth.
4. Leave the floor to dry for at least 4 hours. Avoid walking on your newly oiled floor until the floor is completely dry.

**Important: Put the used mop heads and cloths in water once you have finished with them (as they will be covered in oil, they could be a fire hazard until they have been cleaned).**

- To clean the Micro-Fibre mop heads and cloths, we recommend you wash them separately and on a hot wash (40-60C). You should treat Micro-Fibre mops/cloths similar to delicates and dry on low heat or air dry.

## TIPS FROM OUR EXPERTS

*"It is essential that the limit on the floor thermostat is set to 27°C or less to avoid overheating the floor. That being said floors should never be consistently heated to 27°C. Our floors are kiln dried to within 8% and 12%. This is the moisture content range that the floor would naturally settle to when installed in an environment which has a relative humidity range of 45% to 65% and a floor temperature range of 15°C to 21°C. When the floor is neither gaining nor losing moisture this is known as the equilibrium moisture content and this is the optimum condition for oak flooring to be in." Scott, Joiner*

*If your oak floor has been installed and undergone a final coat of oil, avoid using cleaning or care products for 14 days, as a newly oiled surface should be left to cure". Theresa, Managing Director*

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## IMPORTANT NOTES

### DO'S

- Use mats at the outside of entrance doors to prevent unwanted dirt and grit being carried on your boots and shoes
- Be cautious when moving heavy objects. Use sheets of hard board and always use a dolly - never slide or roll heavy objects over hard wood floors.
- Use floor protectors. Place felt pads under furniture for damage-free moving. If your furniture has floor casters make sure that they are of the wide variety. If they are of the narrow metal variety, there are special plastic and velvet cups that can be used underneath.
- Be quick to wipe up water, wine, coffee and other spillage when accidents happen. Pets can sometimes have accidents too and if, for example, you are house training, make sure any accidents are cleaned up immediately.
- Keep your mop heads or floor cloth(s) clean. Wash them in the washing machine on a hot wash (40-60C) and use gentle detergent. They should never be washed with bleach or fabric softener. You should treat Micro-Fibre mops/cloths similar to delicates and dry on low heat or air dry.

### DONT'S

- Don't allow any water or liquids to sit on the floor for prolonged lengths of times. Even when cleaning only use a slightly damp mop, sponge or cloth.
- Avoid wearing spiked shoes such as stiletto heels, golf shoes or football boots etc. on your floor as they will most definitely damage it.
- Don't use all-purpose cleaning products that may contain bleach, chlorine, ammonia or any abrasive cleaners.
- Don't use any spray polishes or furniture wax as they will only make your floor slippery and build up excess on the surface of the wood.
- Don't steam clean the floor as the moisture may seep in between the planks and cause them to warp.
- Don't place potted plants directly onto wooden floors.
- Don't place rugs on wooden floors with underfloor heating. A rug will trap in heat, which could cause the wood underneath to shrink and delaminate.

## WE ARE HERE TO HELP

If you have any questions or concerns about how to correctly care and maintain your oak floor, please do not hesitate to contact us. Simply email us at [info@stoneandtimber.co.uk](mailto:info@stoneandtimber.co.uk), or phone us on 01764 684836



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## HANDY LINKS

- [Ciranova Video - Step by Step Guide on Maintaining Oiled Floors](#)
- [Ciranova Flooring Soap Product Details & Directions of Use](#)
- [Ciranova Maintenance Oil Product Details & Directions of Use](#)
- [Strathearn Oak Installation Guidelines](#)
- [Strathearn Blog - Oak Floors & Pets](#)
- [Link to our website shop to buy your Cleaning & Maintenance Products today!](#)



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